



# Volunteer Training

The Council on Aging of Central Oregon SHIBA program invites you to a New Volunteer Training

**When:** June 19th and June 20th 2019

**Where:** COIC 334 NE Hawthorne Ave, Bend, OR 97701

**Who:** Donna Delikat & Miranda Mathae  
*State Office Trainers*

**REGISTRATION DEADLINE IS JUNE 5TH 2019**

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## Day One – June 19th

(New Counselors start at 9am)  
10am – 4pm

- SHIBA New Volunteer Orientation (optional for seasoned counselors)
- Resources
- Medicare Overview

### LUNCH

- Part A in depth
- Part B in depth
- Medigap

## Day Two – June 20th

9am to 4pm

- Part D in depth
- Medicare Advantage

### LUNCH

- Medicare Savings Program and Extra Help
- Medicare Advantage vs. Medicare
- STARS

All subjects will include how to handle challenging client needs

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### Important Additional Information

Lunch, snacks, and beverages will be provided.

**Space is limited – please register by calling 541-678-5483 or by emailing Jane at [jroger@councilonaging.org](mailto:jroger@councilonaging.org)**